

GAMING QUICK FACTS

2022 - 2023

1

Alberta's gaming model

Gaming in Alberta is regulated by the *Gaming, Liquor and Cannabis Act* and *Gaming, Liquor and Cannabis Regulation*, as well as AGLC policies. These regulations and policies help maintain the integrity and security of gaming activities, while maximizing the financial return to businesses, government, and community programs and services — providing a significant economic benefit in the province.

2

Legal gaming in Alberta

Legal gaming includes table games, Alberta's only regulated online gambling site—PlayAlberta.ca, bingo, video lottery terminals (VLTs), slot terminals (slots), lottery tickets, raffles and pull tickets.

3

Gaming integrity

Suspected illegal or unethical gaming or unresolved gaming disputes should be reported to AGLC through the Gaming Irregularities Line at **1-800-742-7818**.

4

AML training for casino staff

Every year, AGLC also provides Anti-Money Laundering (AML) Training to more than 2,000 casino staff.

For more information, visit amlcertification.aglc.ca.

5

Encouraging responsibility

AGLC fosters a culture of moderation, focusing on public awareness and education to promote responsible gambling experiences and help Albertans make healthy and informed decisions. Among Albertans surveyed, **97** per cent reported that they gamble responsibly.

6

Training for gaming staff

As of March 31, 2023

Deal Us In, *Reel Facts* and *A Good Call* educate venue staff to recognize and respond to problem gambling behaviour. Certification is mandatory for registered gaming workers and staff who have contact with patrons. Visit smartprograms.aglc.ca for details.

- *Deal Us In*—**34,147** certificates issued since the program began in 2008.
- *Reel Facts*—**59,208** certificates issued since the program began in 2007.
- *A Good Call*—**5,334** certificates issued since the program began in 2008.

7

Inspections

Between April 1, 2022, and March 31, 2023.

AGLC inspectors conducted **4,662** gaming inspections. Inspectors check licensees for compliance in a number of areas including, but not limited to: security and surveillance requirements are met and ensuring games are run properly. **99** per cent of gaming licensees complied with legislation, regulation and policy.

8

GAIN: Gaming Information for Charitable Groups

AGLC offers information sessions about charitable gaming requirements in Alberta. The GAIN program provides live webinars and online courses that cover all aspects of licensing, the acceptable use of proceeds and how to complete financial reports. Visit gain.aglc.ca for webinar schedules and online course details.



Play Alberta

Play Alberta is Alberta's only legal, online gambling website for legal-aged residents with access to casino-style games, sports book and lottery products, and AGLC's best-in-class GameSense Responsible Gambling program. Launched on September 30, 2020, the platform is available to adults with a Canadian residence that are physically located within the province. Visit [PlayAlberta.ca](https://playalberta.ca) for details.

Self-Exclusion Program

The Self-Exclusion Program allows Albertans to exclude themselves from all Alberta casinos and racing entertainment centres and the gambling opportunities these represent. As of July 31, 2023, the program had more than **2,400** land-based sign ups, **184** virtual sign-ups, and more than **5,400** players signed up on Play Alberta. Visit aglc.ca/self-exclusion for more information.



Winner's Edge

Winner's Edge is Alberta's casino loyalty rewards program. It provides members with points for carded play and offers special promotions, exclusive contests and discounts on food and beverages. It also provides GameSense tools to help members monitor and manage their gaming activity. Visit [WinnersEdge.ca](https://winnersedge.ca) for details.



GameSense

GameSense is AGLC's responsible gambling program that encourages Albertans to view gambling as a form of entertainment and not as a way to make money. GameSense Info Centres are located in all Alberta casinos and racing entertainment centres and staffed by GameSense Advisors. The advisors provide casino staff and patrons with tools and resources to make healthy gambling choices. Throughout the last year, AGLC advisors engaged in public education activities throughout the year including at post-secondary and First Nations community events. Between April 1, 2022 and March 31, 2023, advisors had **47,482** unique interactions. Visit [GameSenseAB.ca](https://gamesenseab.ca) for more information.

Resources for problem gambling

Problem gambling prevention, education and treatment programs are available through Alberta Health Services. The 24-hour, toll-free Alberta Health Services (AHS) Addiction Helpline (1-866-332-2322) is available to those seeking professional support to help regain control of their gambling behaviours. GamTalk, an independent, non-profit organization also offers confidential support, information and referrals. Visit aglc.ca/self-exclusion for more information.

Gaming financial results

Financial results

For the year ended March 31
(in thousands of dollars).

	2023 ¹	2022
Gaming net revenue	\$ 1,431,280	\$ 1,055,332
Operating expenses	(234,996)	(198,063)
Other revenue	4,409	3,167
Ticket lottery (Western Canada Lottery Corporation)	352,869	344,718
Gaming net income	\$ 1,493,562	\$ 1,155,154
Funds withheld	(30,000)	(25,000)
Revenue to GoA²	\$ 1,523,562	\$ 1,180,154

¹AGLC Annual Report 2022-23, page 67. | ²Government of Alberta's General Revenue Fund.

Net sales

For the year ended March 31
(in thousands of dollars).

	2023 ¹	2022 ²
Slot terminals (slots)	\$ 1,201,378	\$ 871,794
Video lottery terminals (VLTs)	545,609	400,061
Online gambling (Play Alberta)	179,671	144,878
Lottery net sales	978,449	973,780
Total	\$ 2,905,107	\$ 2,390,513

¹AGLC Annual Report 2022-23, pages 29-31.

Charitable gaming

- In 2022-23, charitable organizations reported their proceeds for 19,193 gaming licences, which earned them \$383.9 million to support programs and services for Albertans.
- Other than licensing fees to offset costs, government does not receive revenue from charitable gaming activities.

Charitable gaming proceeds¹

Raffles	\$ 104,933
Casinos	255,036
Bingos	14,539
Pull tickets	9,441
Total	\$ 383,949

¹For the year ended March 31, 2023 (in thousands of dollars).

*AGLC Annual Report 2022-23, page 32.

Gaming venues

As at March 31, 2023.

Find slots, table games and a variety of other entertainment at your nearest casino location by visiting aglc.ca/find-casino-rec.



Racing entertainment centres

5 racing entertainment centres
1,523 slot terminals
44 VLTs



Bingo facilities

20 bingo facilities; 15 of these venues offer e-dauber devices.



VLT locations

754 VLT locations accessible in a variety of licensed venues across the province.



Lotto Spot Retailers

2,849 lottery ticket centres. These centres include the sale of a variety of draw-based, sports-based and scratch tickets.



Casino facilities

24 casino facilities
12,921 slot terminals
429 VLTs