

Casino Bulletin

Policy Amendment – Flexible Hours – Slot Operations

NOVEMBER 1, 2021

This bulletin is to advise all casino facility licensees and registered gaming workers of **IMPORTANT AMENDMENTS** to the Casino Terms & Conditions and Operating Guidelines (CTCOG). The following CTCOG policy is effective November 1, 2021.

- In keeping with Government of Alberta red tape reduction initiatives, the amended policy includes changes that provide industry stakeholders with increased flexibility and efficiency in running their operations:
 - Section 1.13 – Hours of Operation was amended to allow for slot machines to remain operational for up to 24 hours per day. This amendment enhances the ability for casino facility licensees to tailor their operations to their specific business needs.

Please familiarize yourself with the amended policy, update your CTCOG as required, and ensure all affected staff are notified of the new requirements.

The amended CTCOG may be accessed on AGLC's website at aglc.ca. Additional information regarding AGLC's commitment to a modern regulatory environment that supports consumer choice, innovation and economic growth can be found on AGLC's website at aglc.ca/modernization.

If you have any questions or concerns, please contact AGLC's Regulatory Services Division or call AGLC Hotline at 1-800-561-4415.